

## RETURN CONDITIONS:

1. Your order can only be returned once approval has been provided by our sales department. You can submit return requests via our website, [www.kruizinga.com](http://www.kruizinga.com)
2. We must receive return requests within 2 working days of delivery taking place.
3. Tailor-made products cannot be returned.
4. Products in the 'Used' category cannot be returned.
5. Once the return request has been approved, our sales department will send you a financial proposal which needs to be confirmed. Once we receive your confirmation, we will e-mail you the forms which need to accompany your returned order. The return order cannot be processed unless it is accompanied by these forms.
6. You will be responsible for all costs associated with return transport. You can also personally transport the order to our warehouse. The address for all return orders is:

Kruizinga.com  
Ir. R.R. van der Zeelaan 1  
8191 JH Wapenveld  
Netherlands

7. You will only be reimbursed the collection amount mentioned on our website, [www.kruizinga.com](http://www.kruizinga.com)
8. The packaging and volume of returned products must be exactly the same as the original delivery. If there is an increase in volume, you will be charged for any accompanying costs.
9. Products you have already fitted must be disassembled and returned to us in their original condition.
10. All returned orders will be checked and evaluated upon receipt.
11. The Billing department will send you a credit note if the returned order meets the above-mentioned requirements. Alternatively, we will contact you should the returned order fail to meet these requirements.
12. Credit notes will only be paid via bank transfer to a bank account already in our system.



HR Zutphen 08052624  
BTW NL800250850B01



Nederland, Deventer  
ABN-AMRO: 63.15.31.025  
IBAN: NL52 ABNA 0631 5310 25  
BIC: ABNANL2A



België, Antwerpen  
ABN-AMRO: 7194 0003 7430  
IBAN: BE15 7194 0003 7430  
BIC: FTSBDE22



Deutschland, Frankfurt  
ABN-AMRO: 3000 0061 33  
IBAN: DE18 5032 4000 3000 0061 33  
BIC: FTSBDEFA BLZ: 50324000



France, Paris  
BANQUE NEUFILIZE OBC  
IBAN: FR76 3078 8009 0008 5244 8000 165  
BIC: NSMBFRPP XXX

